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## How to perform an update on your Pure Moment?

Customer Support - 2026-04-16 - [Moment](#)

### You would like to update your Pure Moment to the latest software version?

**Note:** The software update will delete all alarms and settings. So, if you have a lot of them saved, enter them in the [alarm sheet](#) so you can set everything up again.

#### Pure Moment Software Update Instructions

1. Connect your Moment to a computer via micro-USB data cable.
2. Apply power to the unit by connecting the provided power supply to a mains outlet.
3. The Moment will display "**USB Flash**" and appear as a **USB drive** on your PC.
4. Copy the firmware file ([PURE\\_Moment\\_AC6951E\\_20260307\\_release\\_v45E\\_update.ufw](#)) onto the USB drive.
5. Please make sure **not to move or delete** any files from the drive.
6. Then safely remove the USB hardware from the PC.
7. Start the SW update in the "**System settings**" of the Moment.

We recommend performing a **factory reset** after a successful update.

After having updated your Pure Moment, please [share your experience](#) with us.